
Course title: MEDICAL COMUNICATION 1

ECTS credit allocation (and other scores): 0.5

Semester: spring

Level of study: ISCED-7 - second-cycle programmes (EQF-7)

Branch of science: Medical and health sciences

Language: English

Number of hours per semester: 20

Course coordinator/ Department and e-mail: Maria Libura maria.libura@uwm.edu.pl

Type of classes: classes

Substantive content

CLASSES 1. Language as a tool and barrier in communication. Jargon, irony, sarcasm and other communication pitfalls. 2. Empathy - how to understand it in the context of a doctor's work? Colloquial and professional understanding of empathy. Doctor's emotions, patient's emotions. Communication and occupational burnout. 3. Communication styles and interaction models in practice. 4. Contemporary challenges in patient-doctor communication 5. Communication in a medical team. Basic rules. 5. The art of interview. Open and closed questions, structuring of the interview. The 4 habits model.

LECTURES: none

Learning purpose: The aim of the course is to deepen students' medical communication skills (doctor - patient as well as team communication principles).

On completion of the study programme the graduate will gain:

Knowledge: The importance of verbal and non-verbal communication in the process of communication with patients.

Skills: The student is able to conduct an interview with the adult patient, child and family using active listening, express empathy, as well as discuss relevant living conditions with the patient.

Social Competencies: The student communicates with colleagues, providing constructive feedback and support.

Basic literature: Caput de Saintonge D. 2012. Whole person medicine, PRIME (Partnership in International Medical Education)

Supplementary literature:

The allocated number of ECTS points consists of:

Contact hours with an academic teacher: 20

Student's independent work: 3